



Jasper to the Rescue

I knew this day might come - a day of writer's block. So I thought I would send you to a place really cool place and give you a JOB!! Thank goodness for Jasper!

Check out this link, <http://www.positivedeviance.org/>

You will find a video of Jasper Palmer showing us how to remove and bundle up an isolation gown. Jasper has shared his technique with doctors, nurses, infectious disease experts, environmental services staff, transport and nursing assistants at Albert Einstein Medical Center, (Philadelphia, PA) and beyond.

Jasper's technique is now referred to as the "Palmer Method"!

I love watching the Palmer method - and also love this quote from Cathy Reynolds, Quality Manager at Albert Einstein about how Jasper's positively deviant practice was uncovered.



"While observing hand hygiene practices on one of the nursing units, I saw our Jasper arrive to pick up a patient. He was a bit down the hall from me but I could hear him talking to a Patient Care Assistant in a room across the hall who had just disposed of an isolation gown, a bit sloppy for Jasper's liking I guess. I could hear him saying "There's a way to do that so there is not so much trash."

After hearing him explain, she said "I don't understand." With that, he took a short break from his duties and grabbed an isolation gown saying "OK, isolation gown removal, here we go" and proceeded to demonstrate his "method" right there in the hallway.

One of the BIG findings from our PULSE CHECKS - has been how incredible the contributions of "unusual suspects like Environmental Services (EVS), transport and phlebotomy has been. We are so impressed and interested that in November we plan to start asking some EVS folks to help us facilitate our Thursday Calls. We would like to get some peer to peer discussion going because the advances in EVS are too important to keep hidden in our notes.

PLEASE think about YOUR EVS people and their stories. We would like to have you NOMINATE some of the shining stars from your facility. We will do some interviews with them - get pictures and ask if they would be willing to host and participate on the calls. If they decide to get together and compare notes - we will provide a space and really good cookies!

So let's all reach out and get more EVS folks involved and linked in with our community and listserv - all are welcome! Just send a reply to me or Dia if you have people you want to add to the list.